



BOEN

Cleaning and maintenance

Of BOEN
hardwood floors

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YOUR STYLE · YOUR FLOOR

CONTENT

- 04. Live Natural oil
- 06. Live Matt lacquer
- 08. Live Matt Plus lacquer
- 10. Live Pure lacquer



Cleaning and care of BOEN hardwood floors.

Congratulations. You've chosen a BOEN multilayer hardwood floor and therefore opted for quality workmanship in the truest sense of the word!

Be nice to your hardwood floor

... it will repay you for a lifetime. High-quality sealed or oiled hardwood floors optimally protect the floor from dust and dirt and are easy to care for.

However, depending on how much strain it is placed under, hardwood is subject to natural wear and tear. Marks of use on the surface can also occur on hardwood and high-quality surface treatments over the long term. This is why we recommend preventative measures and regular care.

In order to avoid any unnecessary scratches, felt gliders should be applied to all furniture, particularly tables and chairs. For chairs with rollers, the use of a suitable chair underlay is advisable. Door mats and runners should be placed in entrance areas, as dirt and sand can act like sandpaper.

In highly frequented areas, there should be larger clean-off zones and dirt traps.

Tips for a beautiful floor

1. Stop dirt at the doorstep

Use doormats at the entrance. We recommend removing your shoes at the entrance.

2. Avoid scratches and scrapes

Felt gliders underneath table and chair legs prevent scratches.

3. Keep the floor clean

Vacuum up dust regularly. Any moisture should be wiped up immediately to prevent it being absorbed by the wood.

Hardwood floors and room climate

Wood is a natural hygroscopic material that can absorb and release moisture. The moisture level of wood adapts continuously to the respective environment (room temperature and above all room humidity). In living areas, room climate is normally between 18°C and 28°C and relative humidity between 30% and 65%. BOEN hardwood flooring is ideal for these climatic conditions. Phenomena such as gaps, warping and cracks may typically occur in a moderate form amongst these conditions. If the humidity is too low in the winter months it not only affects your personal well-being but can exaggerate such phenomena. To avoid the effects of too low humidity, we recommend the use of a humidifier.

More information.

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Underfloor heating

Hardwood flooring and underfloor heating – do they even go together? Experience tells us that they do, and it can even have advantages. The room climate for underfloor heating is in general more stable than in rooms with radiators. The thermal resistance of hardwood floors are low, meaning that heat transfer is hardly hindered. Make sure that the surface temperature remains below 29°C / 84° F. NB! For Scandinavian countries the surface temperature should remain below 27°C due to drier climate.

Hardwood flooring placed on underfloor heating is also cost-effective. What must be taken into account is that woods such as beech and maple are more prone to form gaps than oak, for example. It is important therefore to ensure the right room climate is achieved. We recommend that hardwood floors should be permanently adhered to underfloor heating. This means that you will have a permanently stable floor under your feet.



Live Natural oil

Live Natural is a ready-to-use surface treatment containing oils as well as naturally occurring waxes. Deep penetration of the oil into the wood is ensured by two-time application, giving the floor a high level of protection.

Initial care

We recommend that you apply BOEN Oil Freshen Up when you first get the floor. Apply undiluted with a lint-free cloth to the floor. One capful will be enough for approx. 4 sqm. Leave the surface to dry and then polish it.

Cleaning

Daily cleaning should be carried out dry with a broom or vacuum cleaner. For regular cleaning with a mop, pour 3 capfuls of BOEN Floor Soap into 5 l of water and clean the floor with a damp mop. For dirtier floors, the dosage can be increased (2 capfuls per 1 l water).

Maintenance

Apply BOEN Oil Freshen Up to your oiled hardwood floor from time to time; this applies particularly to floors that are placed under great strain and cleaned often. This care product will make oiled surfaces robust and damaged surfaces will have a silky matt natural shine again.

Before applying, the floor should be dry and free of dirt. Apply Oil Freshen Up with a lint-free cloth. One capful will be enough for approx. 4 sqm. Leave the surface to dry and then polish it.

How often should this product be applied?

- ▶ For floors subject to low stress, e.g. in bedrooms and living rooms: approx. 1-2 times a year.
- ▶ For floors subject to medium stress, e.g. in corridors or offices with people coming and going: approx. once a month depending on frequency of use.



Intensive cleaning and spot removal

For intensive cleaning of very dirty floors, use BOEN Floor Soap in a higher mix ratio (max. 1:1). Clean the floor thoroughly using this concentrated soap solution and then mop it with clean water in order to remove remnants of dirt and soap from the surface. Once your floor is completely dry, oil it with BOEN Natural Oil.

To remove deeper spots or scratches, we offer a repair set.

Important note

When you see signs of wear and tear, we recommend that you treat them as soon as possible using BOEN Natural Oil in order to preserve the intact surface over the long term. However, make sure you clean the floor intensively first as described above.

Our tip: arrange regular inspections with your hardwood floor installer.

Commercial property

When floors are used in highly frequented areas such as in restaurants, on stairs, in department stores and the entrance areas of hotels, it is necessary to protect the oiled hardwood floor surface immediately after laying with an additional application of BOEN Natural Oil. Given the amount of stress the floor will be placed under, re-oiling of particularly highly frequented areas is necessary.

BOEN Natural Oil should be thinly applied with a short-pile BOEN microfibre roller or BOEN floor brush until evenly distributed. You should apply max. 30–40 ml per sqm. In addition, the floor should be intensively cleaned once or twice a year and then oiled with BOEN Natural Oil (as described above).



Live Matt lacquer

This 6-layer Live Matt sealing with a very low gloss level makes the surface look as if oiled. A natural look combined with the advantages of a scratch-resistant finish.

Cleaning

Daily cleaning is best carried out dry with a broom or vacuum cleaner. If you mop your floor, use BOEN Cleaner (ration: 25 ml for every 5 l water) and clean with a damp mop. For more stubborn dirt, increase the dosage (50 ml for every 5 l water).

Heavier dirt that is difficult to shift such as grease spots or heel marks can be removed with thorough cleaning. The ideal product for this is Deep Clean Solution. After using this, treat the floor with BOEN Polish Matt.

Maintenance

BOEN Polish Matt was especially developed for the regular cleaning of varnished hardwood and wooden floors. It refreshes old and matt paint, protects it and gives it a silky matt shine and dirt-repellent surface.

Before using it, your floor should be clean and free of polish, wax and dirt. Apply a thin, even layer of BOEN Polish Matt with a sponge or cloth and leave it to dry. Only then should you put the furniture and rugs back in place. BOEN Polish Matt is also good for spot cleaning.

How often should you use this product?

- ▶ For floors subject to low stress, e.g. in bedrooms and living rooms: approx. once a year.
- ▶ For floors subject to medium stress, e.g. in corridors or offices with people coming and going: approx. twice a year depending on frequency of use.

Intensive cleaning and spot removal

- ▶ Stubborn stains (wine, fruit, berries, juice, cream, non-alcoholic drinks, beer, coffee, tea) are best removed with household cleaner.
- ▶ Dirt such as shoe polish, heel rubber, tar, tarmac, oil, fat and chocolate can be removed with white spirit (small amount, approx. 0.02 cl).
- ▶ Ink, lipstick, biro, printer ink, ink ribbons can be removed using spirit (small amount, approx. 0.02 cl).
- ▶ Spots of blood are easiest removed with cold water.

Important note

For sealed hardwood floors: when you see clear signs of wear and tear on hardwood floors under heavy use, we recommend that they are sanded and resealed in order to preserve the intact surface over the long term.

Our tip: arrange regular inspections with your hardwood floor installer.

Commercial property

When floors are used in highly frequented areas such as in restaurants, on stairs, in department stores, entrance areas of hotels, weekly cleaning is advisable. If the floor is extremely worn, sanding and resealing is recommended.





Live Matt Plus lacquer

Live Matt Plus is a surface treatment with high resistance and a low gloss level that can also be applied to brushed and beveled surfaces, enhancing the authentic effect of the floor and intensifying the soft mattness.

Cleaning

Daily cleaning is best carried out dry with a broom or vacuum cleaner. If you mop your floor, use BOEN Cleaner (ration: 25 ml for every 5 l water) and clean with a damp mop. For more stubborn dirt, increase the dosage (50 ml for every 5 l water).

Heavier dirt that is difficult to shift such as grease spots or heel marks can be removed with thorough cleaning. The ideal product for this is Deep Clean Solution. After using this, treat the floor with Polish Live Pure..

Maintenance

BOEN Polish Matt was especially developed for the regular cleaning of varnished hardwood and wooden floors. It refreshes old and matt paint, protects it and gives it a silky matt shine and dirt-repellent surface.

Before using it, your floor should be clean and free of polish, wax and dirt. Apply a thin, even layer of BOEN Polish Matt with a sponge or cloth and leave it to dry. Only then should you put the furniture and rugs back in place. BOEN Polish Matt is also good for spot cleaning.

How often should you use this product?

- ▶ For floors subject to low stress, e.g. in bedrooms and living rooms: approx. once a year.
- ▶ For floors subject to medium stress, e.g. in corridors or offices with people coming and going: approx. twice a year depending on frequency of use.

Intensive cleaning and spot removal

- ▶ Stubborn stains (wine, fruit, berries, juice, cream, non-alcoholic drinks, beer, coffee, tea) are best removed with household cleaner.
- ▶ Dirt such as shoe polish, heel rubber, tar, tarmac, oil, fat and chocolate can be removed with white spirit (small amount, approx. 0.02 cl).
- ▶ Ink, lipstick, biro, printer ink, ink ribbons can be removed using spirit (small amount, approx. 0.02 cl).
- ▶ Spots of blood are easiest removed with cold water.

Important note

For sealed hardwood floors: when you see clear signs of wear and tear on hardwood floors under heavy use, we recommend that they are sanded and resealed in order to preserve the intact surface over the long term.

Our tip: arrange regular inspections with your hardwood floor installer.

Commercial property

When floors are used in highly frequented areas such as in restaurants, on stairs, in department stores, entrance areas of hotels, weekly cleaning is advisable. If the floor is extremely worn, sanding and resealing is recommended.





Live Pure lacquer

A hardwood floor with the Live Pure finish conveys the impression of freshly sawn wood in its natural state. The surface looks naturally light and preserves the naturalness of the wood – at the same time the surface is highly resistant.

The innovation

The latest surface treatment technologies used in Live Pure give it the natural appearance of untreated wood while also providing extreme resistance against dust, dirt and liquids. It also offers a higher UV stability than traditional paints and oils.

Cleaning

For everyday cleaning of dust and dirt, we recommend using a broom or vacuum cleaner. If you mop your floor, it is best to use BOEN Cleaner (ratio: 25 ml to 5 l water) and clean with a damp mop. For dirtier floors, increase the dosage (50 ml to 5 l water).

Heavier dirt that is difficult to shift such as grease spots or heel marks can be removed with thorough cleaning. The ideal product for this is Deep Clean Solution. After this, treat the floor with BOEN Polish Live Pure.

Maintenance

BOEN Polish Live Pure was especially developed for the regular cleaning of varnished hardwood and wooden floors. It refreshes old and matt paint, protects it and gives it a silky matt shine and dirt-repellent surface.

Before using it, your floor should be clean and free of polish, wax and dirt. Apply a thin, even layer of BOEN Polish Live Pure with a sponge or cloth and leave it to dry. Only then should you put the furniture and rugs back in place. BOEN Polish Live Pure is also good for spot cleaning.

How often should you use this product?

- ▶ For floors subject to low stress, e.g. in bedrooms and living rooms: approx. once a year
- ▶ For floors subject to medium stress, e.g. in corridors or offices with people coming and going: approx. twice a year depending on frequency of use.



Intensive cleaning and spot removal

- ▶ Stubborn stains (wine, fruit, berries, juice, cream, non-alcoholic drinks, beer, coffee, tea) are best removed with household cleaner.
- ▶ Dirt such as shoe polish, heel rubber, tar, tarmac, oil, fat and chocolate can be removed with white spirit (small amount, approx. 0.02 cl).
- ▶ Ink, lipstick, biro, printer ink, ink ribbons can be removed using spirit (small amount, approx. 0.02 cl).
- ▶ Spots of blood are easiest removed with cold water.

Commercial property

When floors are used in highly frequented areas such as in restaurants, on stairs, in department stores, entrance areas of hotels, weekly cleaning is advisable. If the floor is extremely worn, sanding and resealing is recommended.

At a glance / Auf einen Blick

	INITIAL CARE <i>ERSTPFLEGE</i>	CLEANING <i>REINIGUNG</i>	
		DAILY CLEANING <i>TÄGLICHE REINIGUNG</i>	REGULAR CLEANING <i>REGELMÄSSIGE REINIGUNG</i>
<i>Live Natural</i>	Oil Freshen Up recommended as additional protection Oil Freshen Up als zusätzlicher Schutz empfohlen	Broom / vacuum cleaner Besen/Staubsauger	Floor Soap 1 : 200 Floor Soap 1 : 200
<i>Live Matt</i>		Broom / vacuum cleaner Besen/Staubsauger	BOEN Cleaner 1 : 200 BOEN Cleaner 1 : 200
<i>Live Matt Plus</i>		Broom / vacuum cleaner Besen/Staubsauger	BOEN Cleaner 1 : 200 BOEN Cleaner 1 : 200
<i>Live Pure</i>		Broom / vacuum cleaner Besen/Staubsauger	BOEN Cleaner 1 : 200 BOEN Cleaner 1 : 200

Further information on usage can be found on the labels of the respective cleaning materials.
Weitere Hinweise zur Anwendung entnehmen Sie bitte den Etiketten der jeweiligen Reinigungsmittel.

MAINTENANCE <i>PFLEGE</i>		INTENSIVE CLEANING AND MAINTENANCE IF REQUIRED <i>INTENSIV- REINIGUNG UND GGF. EINPFLEGE</i>	COMMERCIAL SECTOR e.g. restaurants, department stores, entrance areas and stairs <i>OBJEKTBEREICH</i> z.B. Gaststätten, Kaufhäuser, Eingangsbereich und Treppen
LOW STRESS e.g. bedrooms and living rooms <i>MÄSSIGE BEANSPRUCHUNG</i> z.B. Schlaf- und Wohnräume	MEDIUM STRESS e.g. in corridors <i>MITTLERE BEANSPRUCHUNG</i> z.B. Korridore oder Büroräume mit Publikumsverkehr		
Oil Freshen Up approx. 1-2 x per year Oil Freshen Up ca. 1-2 x pro Jahr	Oil Freshen Up approx. 1 x per month Oil Freshen Up ca. 1 x pro Monat	Floor Soap max. 1: 1 + re-oil with Boen Natural Oil* Floor Soap max. 1 : 1 + Nachölen mit BOEN Natural Oil*	Initial care: Boen Natural Oil. Re-oil: Boen Natural Oil. Intensive cleaning: 1-2 x per year Erstpflege: BOEN Natural Oil Nachölen: BOEN Natural Oil Intensivreinigung: 1-2 x pro Jahr
Polish Matt approx. 1-2 x per year Polish Matt ca. 1-2x pro Jahr	Polish Matt approx. 2 x per year Polish Matt ca. 2 x pro Jahr	Deep Clean Solution + Polish Matt	Apply care product once a week, sand and reseal in case of wear and tear 1 x pro Woche Pflege, bei Verschleiß Abschleifen und Neuversiegeln
Polsh Live Pure approx. 1-2 x per year BOEN Refresher ca. 1-2x pro Jahr	Polsh Live Pure approx. 2 x per year BOEN Refresher ca. 2x pro Jahr	Deep Clean Solution + Polish Live Pure	Apply care product once a week, sand and reseal in case of wear and tear 1 x pro Woche Pflege, bei Verschleiß Abschleifen und Neuversiegeln
Polish Live Pure approx. 1-2 x per year Polish Live Pure ca. 1-2x pro Jahr	Polish Live Pure approx. 2 x per year Polish Live Pure ca. 2 x pro Jahr	Deep Clean Solution + Polish Live Pure	Sand and reseal in case of wear and tear Bei Verschleiß Abschleifen und Neuversiegeln

* With products that use coloured dye, it is necessary to prevent dilution of pigments.

* Bei farblich geölten Produkten muss das Ausschwemmen von Farbpigmenten verhindert werden.

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Visit one of our
showrooms or
our digital showroom

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